

# Technical Bulletin

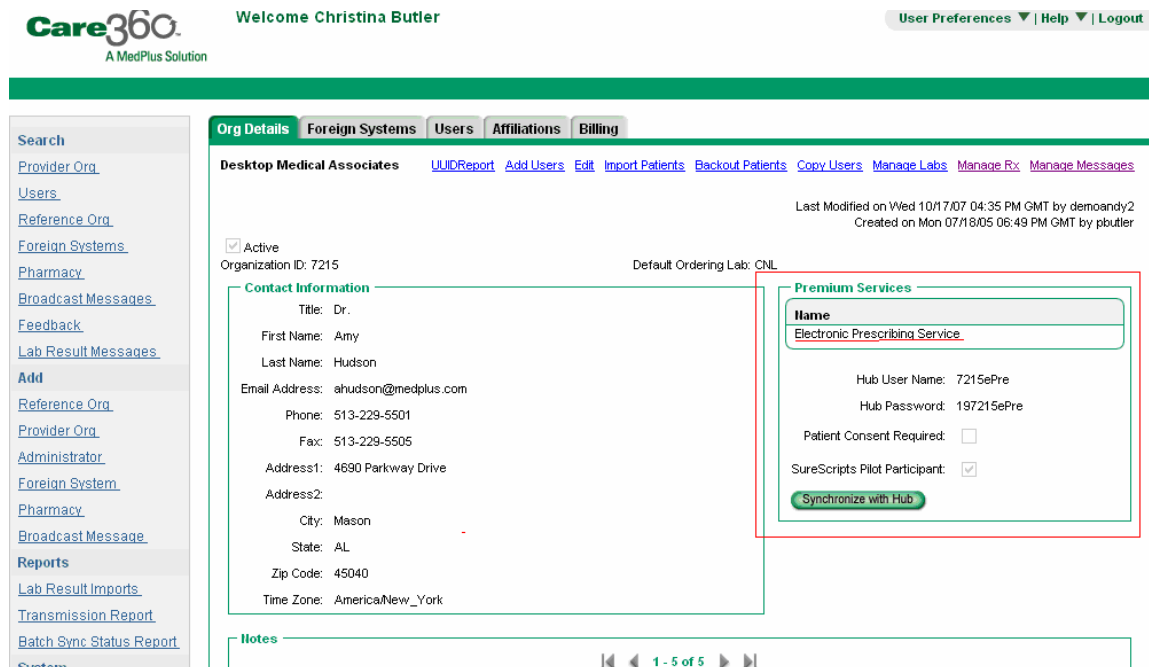
## Physician Portal ePrescribing - Add Users

Issued: 10/19/07

**Summary:** Add user requests for ePrescribing Organizations should **only** be completed by the Premium Services Enrollment Department at MedPlus. If you should happen to have an add user request please submit the completed request to [premiumservices@medplus.com](mailto:premiumservices@medplus.com). *This only Applies to RHD and Field IT staffs that have Add User permission in the Portal System Administration application.*

We have had three cases where RHD or Field IT added “providers” to eRx accounts. When this happens, it allows the physician to write a prescription without a DEA# or signature on the script. This is a compliance issue.

**Details:** Below is a screen shot of how to tell if the Organization is ePrescribe. Under Premium Services, if it says “Electronic Prescribing Service” then this Client is ePrescribing and the Add User request should be submitted to MedPlus.



**Care360** A MedPlus Solution

Welcome Christina Butler

User Preferences | Help | Logout

**Org Details** Foreign Systems Users Affiliations Billing

**Desktop Medical Associates** [UUIDReport](#) [Add Users](#) [Edit](#) [Import Patients](#) [Backout Patients](#) [Copy Users](#) [Manage Labs](#) [Manage Rx](#) [Manage Messages](#)

Last Modified on Wed 10/17/07 04:35 PM GMT by demandy2  
Created on Mon 07/18/05 06:49 PM GMT by pbutler

Active  
Organization ID: 7215  
Default Ordering Lab: CNL

**Contact Information**

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Time Zone: America/New\_York

**Premium Services**

**Name**  
Electronic Prescribing Service

Hub User Name: 7215ePre  
Hub Password: 197215ePre

Patient Consent Required:

SureScripts Pilot Participant:

[Synchronize with Hub](#)

**Notes**

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